myHR Supported Browser List

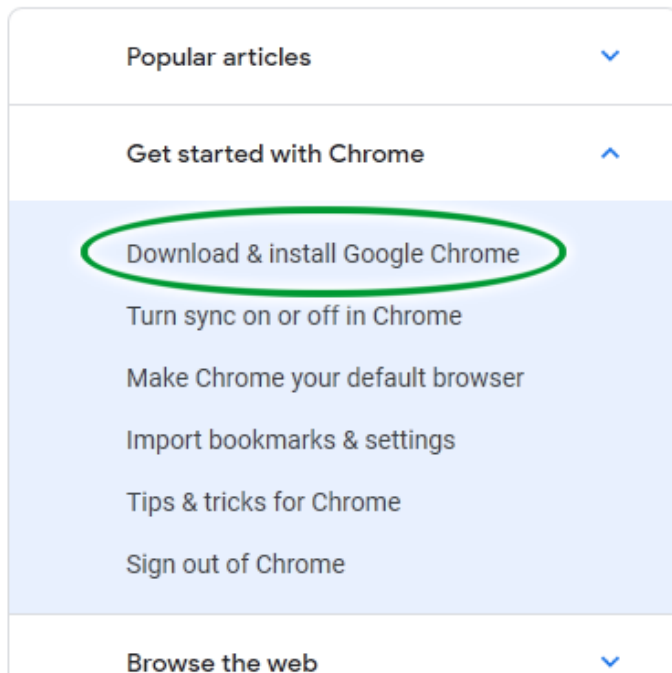Effective Date: November 15, 2019

In order to have the best possible experience using myHR, please be sure to use one of the following supported web browsers: Google Chrome version 70 or greater OR Firefox version 63 or greater. Internet Explorer is no longer supported. Installation instructions for each browser are provided below.

Please note that there may be Creighton applications that do not work with these versions of browsers so be sure to check with the Service Desk before you install to verify if you should NOT upgrade due to other dependencies.

If you are using the applicant tracking system ("Taleo") within myHR, you will need to have Adobe Flash Player installed. Updates are sent out frequently and can be installed without administrative rights. The process for installing will vary depending on your operating system; version and your web browser; version. Please contact the service desk for additional support regarding Adobe Flash Player.

How to Install Google Chrome

You can install Google Chrome without having administrator rights on your PC. Go to http://support.google.com/chrome
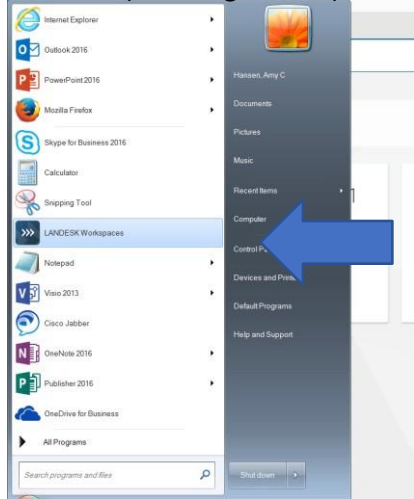Select – Get started with Chrome

Select – Download and install Google Chrome and follow the instructions to install the browser. If prompted for a user id/password, select "cancel" and the install should continue.
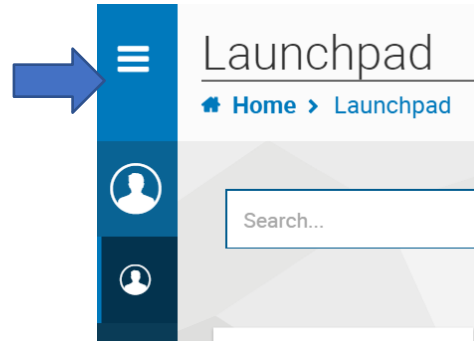
How to Install Firefox

STEP 1
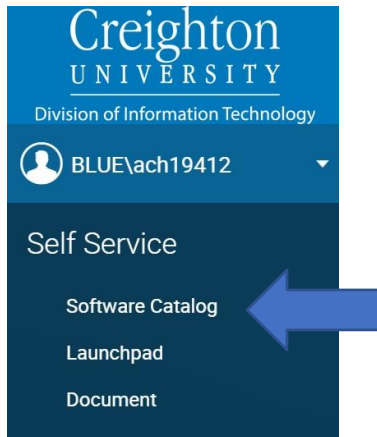
From your PC or Mac – open up LANDESK (see image below)

STEP 2

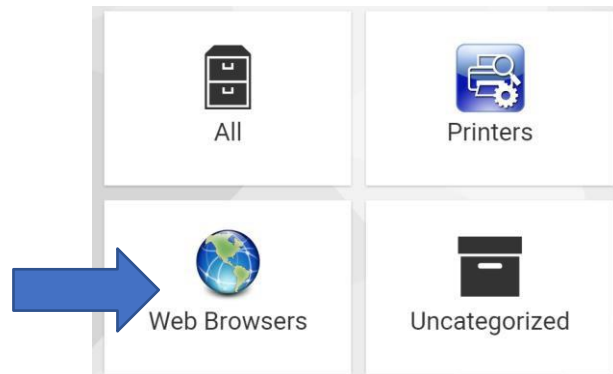Expand the window to a full screen and select the hamburger icon in the top left-hand corner of the screen:

STEP 3

Select "Software Catalog"

STEP 4

Select "Web Browsers"

STEP 5
Click "Install" on the FireFox icon and follow the instructions to complete the installation.